

HELP US TO HELP YOU

CHECK WHICH ONES APPLY, WRITE IN SPEED OR PERCENTAGE

STARTING PROBLEM ___ Will not crank. ___ Cranks, but won't start. ___ Tries to start, but can't.
___ Starts, but takes a long time. ___ Won't start when engine is warmed.
___ Have you try turning ignition key back to off, then try to restart?
___ Have try with gas pedal to the floor and with foot off gas pedal ?

NO START PROBLEM ___ Do you have dash lights when ignition switch is turn to on position ?
___ Does inside dome light come on ? ___ Will headlights come on ?
___ Do you hear a click or clicking when trying to start engine ?
___ Do dash lights or headlights go out when trying to start engine ?
___ If you have automatic trans, have you try starting in neutral position ?

ENGINE QUILTS ___ Quits right after starting. ___ When put into gear (automatics).

RUNNING PROBLEM ___ Right after vehicle comes to a stop. ___ During steady speed driving.
___ While idling. ___ During acceleration. ___ When parking.

POOR IDLING CONDITIONS ___ Idle speed too slow at all times. ___ Idle speed is too slow with A/C on.
___ Idle speed is too fast. ___ Idle speed is rough or uneven .
___ Idle speed fluctuates up and down .

POOR RUNNING CONDITIONS ___ Runs rough. ___ Lacks power. ___ Hesitates or stumbles on acceleration.
___ Bucks and jerks. ___ Engine knocks, pings, rattles. ___ Backfires.
___ Poor fuel economy. ___ Misfires or cuts out. ___ Surges and /or chuggles.
___ Dieseling or run-on. ___ Engine light on always. ___ Engine light on
sometimes. ___ Fuel, gas, or sulfur smell.

AUTO. TRANS. PROBLEMS ___ Improper shifting (early / late). ___ Changes gear randomly on its own.
___ Shuttters at times, more so at this speed ___ miles per hour.
___ Will not move when cold. ___ Will move if you let trans warm up though
___ Vehicle does not move with transmission in drive or reverse.

POOR HANDLING PROBLEMS ___ Pulls to one side, left or right. ___ Hard steering, morning or all the time ?
___ Vehicle shakes & / or vibrates while moving. More so at this speed ___ mph

BRAKING PROBLEMS ___ Noise when braking, ___ slow ___ medium ___ high ___ all speeds.
___ Vibrates or shakes when braking, ___ all speed. At ___ mph
___ Vehicle does not want too stop or feel like it take longer to stop.
___ When braking pulls to ___ left ___ right. ___ Brake light on.
___ ABS light on. ___ Both light are on. ___ No brakes pedal goes to floor

NOISE OR ODOR PROBLEM ___ Noise. Try to explain as best as possible. _____
___ Odor. Try to explain as best as possible. _____

PROBLEM FREQUENCY ___ Always. ___ Often. ___ Rarely.

LENGTH OF CONDITION ___ Recent. ___ Sporadic ___ Since new or I have owned.

USALLY OCCURS ___ Morning. ___ Afternoon. ___ Anytime. ___ Hours after started.

ENGINE TEMPERATURE ___ Cold ___ Warm ___ Hot ___ All temperature

PLEASE SEE OTHER SIDE

VEHICLE SPEED ___ Low speed ___ Cruise speed ___ High speed ___ MPH

DRIVING ___ Short, less than 2 miles ___ Between 2 to 10 miles ___ Long, more than 10 miles
CONDITIONS ___ Stop & go driving ___ While turning ___ While braking ___ At gear engagement
 ___ With A/C operating ___ With headlights on ___ During acceleration
 ___ During deceleration ___ Mostly downhill ___ uphill ___ level ___ on turns

DRIVING HABITS ___ Drive hard before engine is warm ___ Allow engine to warm up before driving
 ___ Mostly city driving ___ Mostly highway driving ___ % city ___ % highway
 ___ Park vehicle inside ___ Park vehicle outside ___ % inside ___ % outside
 ___ Drive less than 10 mile per day ___ 10 to 50 ___ 50 miles or more per day
 ___ 87 octane ___ 89 octane ___ 91 octane, Which fuel you use most of the time

OUTSIDE ___ Cold ___ Warm ___ Hot ___ Wet / raining ___ Fog ___ Snow / hail
WEATHER ___ Dust / dirt ___ Dry ___ Humid

WRITE IN HERE ANY EXPLAINION THAT MAY HELP US TO FIND PROBLEM